

**[J-24-2015][M.O. – Stevens, J.]  
IN THE SUPREME COURT OF PENNSYLVANIA  
MIDDLE DISTRICT**

EVONNE K. WERT, EXECUTRIX OF THE ESTATE OF ANNA E. KEPNER, DECEASED	:	No. 62 MAP 2014
	:	
v.	:	Appeal from the Order of the Superior Court at No. 1746 MDA 2012 dated 12/19/13 affirming the order of the Cumberland County Court of Common Pleas, Civil Division, at No. 12-165 Civil dated 9/13/12
MANORCARE OF CARLISLE PA, LLC D/B/A MANORCARE HEALTH SERVICES-CARLISLE; HCR MANORCARE, INC; MANOR CARE, INC.; HCR HEALTHCARE, LLC; HCR II HEALTHCARE, LLC; HCR III HEALTHCARE, LLC; HCR IV HEALTHCARE, LLC; GGNSC GETTYSBURG, LP, D/B/A GOLDEN LIVING CENTER-GETTYSBURG; GGNSC GETTYSBURG GP, LLC; GGNSC HOLDINGS, LLC; GOLDEN GATE NATIONAL SENIOR CARE, LLC; GGNSC EQUITY HOLDINGS, LLC; GGNSC ADMINISTRATIVE SERVICES, LLC	:	ARGUED: April 7, 2015
	:	
APPEAL OF: GGNSC GETTYSBURG LP, D/B/A GOLDEN LIVING CENTER - GETTYSBURG; GGNSC GETTYSBURG GP, LLC; GGNSC HOLDINGS, LLC; GOLDEN GATE NATIONAL SENIOR CARE, LLC; GGNSC EQUITY HOLDINGS, LLC AND GGNSC ADMINISTRATIVE SERVICES, LLC	:	

**CONCURRING OPINION**

Although I have differences with the rationale set forth in the Opinion Announcing the Judgement of the Court, I support the result for many of the reasons articulated by Judge Hamilton of the United States Court of Appeals for the Seventh Circuit in her dissenting opinion in *Green v. U.S. Cash Advance Illinois, LLC*, 724 F.3d 787 (7th Cir. 2013). In addition to agreeing with Judge Hamilton's analysis of Rules 1(A) and 48(D) of the National Arbitration Forum ("NAF") Code, see *id.* at 795-96 (Hamilton, J., dissenting), I am aligned with her position that it is not the courts' role to compensate for the negligence of an entity presenting a form contract in a consumer-oriented setting which this entity knew or should have known could not be enforced on its own terms. See *id.* at 793. See generally Majority Opinion, *slip op.* at 11 (explaining that the arbitration agreement at issue in the present case was executed eight months after the NAF's decision to withdraw from the field of consumer arbitrations). To the extent that unwanted consequences must attend such a patent drafting error, from my point of view these are more justly visited upon the more sophisticated party to which such mistake is most fairly attributable.

Finally, although I certainly recognize the federal and state policies favoring arbitration, I also believe it is important to acknowledge the inauspicious circumstances surrounding the NAF's decision to forego administering consumer arbitrations, in that the organization entered into a consent decree with a state attorney general after having been sued on the allegation that it colluded with businesses relative to their disputes with consumers. See *id.* at 794. See generally Note, Nicole Wanlass, *No Longer Available: Critiquing the Contradictory Way Courts Treat Exclusive Arbitration Forum Clauses When the Forum Can No Longer Arbitrate*, 99 MINN. L. REV. 2005, 2009 (2015). To the degree that such allegations cannot be discounted, reflexive adherence to the

courts' self-protective preferences for arbitration -- particularly relative to agreements which are incapable of enforcement according to their own terms -- would be problematic.